

Cloud Library FAQ

What is CloudLibrary?

CloudLibrary is the eBook and eAudiobook platform that will host the Library's e-materials collection.

Why are we making the change?

Los Gatos Library is continuously looking for opportunities to provide better services at a better value for the community. The Cloudlibrary is app-based and had has a much simpler process to check out and download materials. Also, there is a savings in terms of platform and support charges. This savings will allow us to purchase additional content.

When are we changing platforms?

Access to CloudLibrary is available now. After July 1, 2017, the Library will no longer have access to OverDrive.

How much of the OverDrive content will be transferred to CloudLibrary?

Our current OverDrive collection will be transferred to CloudLibrary with a few exceptions. The majority of our collection will be moved to new licenses within the CloudLibrary system. The exceptions are primarily items that are no longer available for licensing due to publisher restrictions on availability.

What kind of e-reader can I use with CloudLibrary e-books?

It can be used on android-based tablets and smartphones, Apple devices (iPad/iPhone/iPod Touch), Nook Color, Sony eReaders, Amazon Kindle Fire, PCs, and Mac OS.

Can I read CloudLibrary e-books on my Amazon Kindle?

The CloudLibrary platform works with tablet-style Kindle devices such as the Kindle Fire. Unfortunately, it is not compatible with e-ink Kindle devices, such as the Kindle Paperwhites. Amazon requires that e-book platforms have a contract with them to offer standard Kindle compatibility. CloudLibrary is currently in negotiations with Amazon.

How long can I borrow e-books?

The loan period for CloudLibrary materials is 14 days. The e-books will automatically disappear from your account on the due date.

Can I return my e-books early?

Yes, if you use an iPad, iPhone or Android device. Go to "My Books" and click on "List View" to select the book you want to return.

Can I renew my e-book?

No, but you can check it out again if there are no holds on it.

Can I place holds on e-books?

Yes. Using the app, you may place a hold on an e-book that is currently checked out to another patron. When you place a hold, you will see the scheduled number of days until the e-book becomes available.

What is CloudLink?

CloudLink is a partnership between libraries to share e-materials. The Los Gatos Library is the first Northern California Library to link its e-books and e-audiobooks collections with Southern California Libraries. With CloudLink, Library patrons not only have access to Los Gatos Library items; but also, will have access to 22,000+ additional items for checkout.

How do I access CloudLibrary?

If you have an Android device:

<http://www.losgatosca.gov/DocumentCenter/Home/View/18798>

If you have an Apple device:

<http://www.losgatosca.gov/DocumentCenter/Home/View/19120>

If you have a Kindle/Nook device:

<http://www.losgatosca.gov/DocumentCenter/Home/View/18796>

You can access CloudLibrary by clicking on the following link:

<https://ebook.yourcloudlibrary.com/library/losgatos/Featured>